

## **Inspired – Paddle Safe and Kayaking Safe**

Your safety while having fun and relaxing is our number one priority. Rancocas Pathways has elevated and implemented strict policies and procedures on cleanliness, sanitation, social distancing and other measures to ensure everyone feels comfortable and confident. That when they are out and about kayaking they are in a safe, fun and enjoyable outdoor environment.

Rancocas Pathways monitors the State of NJ Department of Health, the American Canoe Association, the Centers for Disease Control and Prevention and World Health Organization's statements regarding the novel coronavirus (COVID-19) cases and following the necessary guidelines suggested by these agencies and other Professional associations as well as the local health department.

### **Policies & Procedures for 2020**

– RESERVATIONS ONLY – We are using a reservation system this season. All participants must use the reservation system.- After a reservation is made participants must fill out a waiver that is e-mailed to you. Once signed waivers must be e-mailed back to Rancocas Pathways. ALL participants must fill out waivers ahead of time and complete a risk management briefing before kayaking.

#### **Reservations can be made within 2 hours of a paddle.**

- ALL participants Must Wear a Mask, anytime when landing, and during Launch. No mask, no entry and no mask no access to landing.
- ALL participants Must maintain social distancing guidelines and stand 6ft apart while waiting to be launched and landing
- Rancocas Pathways Staff will wear face masks at all times.
- ALL equipment, kayaks lifejackets, and paddles are sanitized after every use.
- ALL participants must follow a float plan determined on the day of paddle.
- Limited Restroom use is available at 25B Church Street.
- Personal buddy kayaks are included in the reservation system.
- No lockers or dry bags are available for now.
- There will not be a place to change clothes on-site, please arrive ready to paddle.

**Rancocas Pathways Risk Management Policy and Procedures 2020**  
**Contact Rancocas Pathways at 609-876-3086 if you have any questions, concerns or issues.**

– Food and drink - Please bring your own. We encourage you to support local Mt. Holly eating and refreshment establishments.

\*We appreciate your patience during this paddling season. Please bear with us so that we all can enjoy our time on the Rancocas Creek. If you need any assistance during the reservation process, please call us to discuss any issues that you have. Rancocas Pathways number is 609-876-3086.

### **Cancellations and Refunds**

Our cancellation and refund policies have not changed. We will refund all payments if you are not satisfied w your paddle and rental.

### **Employee and Guest Health**

Rancocas Pathways has implemented policies and procedures that mitigate the risk of COVID transmission. Risk management is discussed w every participant regardless of age.

#### **Washing Hands & Hand Sanitizer**

Rancocas Pathways staff will do frequent hand washing and use approved hand sanitizer. Participants should bring their own hand sanitizer. Hand washing for participants is encouraged in the Grotto's hand washing facilities.

#### **Signage**

During all times in which the usage of masks is recommended by the CDC and/or other local health authorities, health and hygiene reminders are posted throughout the grotto indicating the proper way to wear, handle and dispose of masks.

### **Employee & Guest Health Concerns**

Responding swiftly and reporting to local health officials any presumed cases of COVID-19 at the property is a Rancocas Pathways requirement. All participants as part of a comprehensive risk management plan will complete a COVID exposure questionnaire. A Registered Nurse will take your temperature and vital signs which are then recorded in each participants risk management file. Included in the file is your COVID questionnaire, waiver and release and other pertinent information r/t mitigating risks during your paddle excursion.

At minimum, suspected cases of COVID-19 shall be immediately reported to local health authorities in accordance with appropriate actions recommended by the CDC, the NJ Department Health and the Burlington County Department of Health.

### **Cleaning Products & Protocols**

Cleaning products and protocols will include EPA-approved disinfectants that meet CDC requirements for use and effectiveness against viruses, bacteria and other airborne and bloodborne pathogens.

### **Ongoing Training**

In addition to training on housekeeping and hygiene protocols, Rancocas Pathways staff also complete enhanced COVID-19 awareness training.

### **Physical Distancing & Queuing**

As recommended by the CDC's social distancing guidelines, participants shall be advised to practice physical distancing by standing at least six feet away from other groups of people not traveling with them, including any area where participants or staff may bunch up.

Such areas shall be clearly marked for appropriate physical distancing, and where possible, encourage one-way guest flow with marked entrances and exits. Where applicable public areas are reconfigured to promote social distancing.

For the most updated information, please refer to [Centers for Disease Control and Prevention \(CDC\)](https://www.cdc.gov) or your local health authority.

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